



# Advanced Workflow

for Microsoft Dynamics™ AX



Manage Your  
Business  
Processes



Red Maple's Advanced Workflow goes beyond the foundation in Microsoft Dynamics™ AX workflow. Advanced Workflow forms a comprehensive solution that uses graphical mapping, event management and user controls to help automate workflow configurations while accurately reflecting the businesses processes of each organization.

## Business Situation

Companies with large numbers of employees or structured business processes need software that will enable their organization to process events and information in an efficient and timely manner.

Businesses require attention to detail, execution and performance to maintain a competitive edge. To be successful in day-to-day operations, your company needs to address the real-life business issues that confront it. With Red Maple's Advanced Workflow for Microsoft Dynamics™ AX, businesses have timely access to information and tasks within the system. This allows you to accelerate time to market of products and services, reduce your response times and maximize the overall efficiency of Microsoft Dynamics™ AX and the organization as a whole.

## Automate Business Processes

Red Maple's Advanced Workflow contains Automatic Event Handling to ensure that important actions and events are not omitted and crucial steps can not be bypassed.

## Total Event Management

Microsoft Dynamics™ AX Workflow Foundation provides workflow processing via users clicking a "Submit" button on a form. For many companies, an automated event management system is necessary to ensure that business events are handled quickly and automatically. With Advanced Workflow, event management includes:

1. *Data events.* When users create, edit or delete data, workflow can begin immediately, saving the need to re-submit business processes on an ongoing basis.
2. *User driven events.* Users can drive business processes with definable scenarios. Different event types can be tracked and managed in one location.
3. *External events.* Integration with Microsoft's Workflow Foundation is enabled.
4. *Error events.* Business processes can be triggered when system errors occur. For instance, if a customer exceeds their credit limit on an order, customer service can be notified immediately.

## Solution

With Red Maple's Advanced Workflow, you have the ability to create a number of business events which can drive business processes including: e-mails, tasks, approvals and information retrieval.



5. *Workflow named events.* Your company can define its own events and use them to create business processes. For instance, an alert can be turned into a workflow event. So, if your customer's payment is past due, your company can react quickly via an Advanced Workflow notification.

## Control Your Workflow Processes

Red Maple's Advanced Workflow includes control mechanisms that lock records that are within the workflow process. This ensures that records that are being reviewed are not used until they are approved.

### Workflow Control

Advanced Workflow provides functionality to allow the creation of master records (such as a new customer), while restricting the record's use until the record has been approved in the workflow process. As a result, your company can continue to operate efficiently and effectively.

### Dynamic Update of Data

With Red Maple's Advanced Workflow, dynamic updates of data can be set to take place once all conditions are met within Microsoft Dynamics™ AX. For example, if all of a purchase order's lines are approved by each line's workflow, the purchase order can be flagged for posting automatically by the workflow engine.

## Easy to Implement & Update with Advanced Mapping and Design Tools

Red Maple's Advanced Workflow uses graphical designers to make it easier to view complex business workflow processes.

### Visual Tools and Wizards

With Advanced Workflow, Red Maple has made the process of creating workflow processes easy. There are many tools to help your company start running workflow without advanced technical knowledge. As well, users can view the workflow configurations to see how well business processes map to current designs.

### Conclusion

Red Maple's Advanced Workflow is designed to make it easier for companies to start using Microsoft Dynamics™ AX workflow right away. For more information on Advanced Workflow, please visit our web site at [www.redmaple.com](http://www.redmaple.com).

## Quick information



### *What Modules are Required?*

Microsoft Dynamics™ AX Database Log



### *Who do I contact to get a demonstration or purchase?*

Contact your Microsoft Dynamics™ AX partner for pricing, demonstrations or purchasing information.



### *Are you on the Internet?*

More information about our products can be found at [www.redmaple.com](http://www.redmaple.com).

